Contents

A couple quick reminders:

Make Backups! It's so sad when we hear from someone whose computer has crashed and they have no backup of their data to restore from. It's so easy to make a backup to a thumb drive, there's really no excuse for not doing it at least once per week, if not daily.

Re-installing / Installing on a new computer -- This is the number one support question we get, even though we've put the information everywhere we can possibly put it: in the documentation, in the Support menu on our web site, and directly on the Help menu in the program. You'll need this information eventually, so make a note of how to find it now so you don't have to ask later. See our web site under Support / Installing on a new computer.

What's New

Version 11.3 (rev.a) PATCH released

On January 9th, 2023, version 11.3 was released. We quickly discovered that there were some critical issues with it when sending E-mail confirmations, etc, as well as a couple other minor issues, so we released a patch release (rev.a) the next day.

Please check your version shown at the top of Campground Master -- if it shows "**ver. 11.3**" but does not show "**(rev.a)**" after that, be sure to download the new version as soon as possible. This is easily done through Help / Check for Updates -- just click the "Download..." button and it will download the new version and install it automatically (easier than ever).

If you are eligible for 11.3 but have not yet updated (use the Help / Check for Updates function to check), we strongly recommend that you do so. Nothing will change in the way the program looks or operates, and your data will be preserved.

See here for release notes detailing the changes:
https://campgroundmaster.com/releasenotes.html

Also note that if you did not receive the release notices on January 9th and 10th but would like to receive future notices, please let us know so we can add the appropriate E-mail addresses to our distribution.

GMail, Yahoo, Office365 and other E-mail service changes

Most of the more popular E-mail services are changing their requirements for using through a 3rd-party application like Campground Master. If you haven't already made the required changes, you may suddenly find that you can't send E-mail from Campground Master when they "transition" your account to the new requirements. Assuming your are using a version of Campground Master recent enough to support the needed changes, you can make the changes now to avoid interruption.

GMail -- they seem to be making it a requirement to use the new OAUTH2 authentication, so we are recommending that everyone use this since it's easier than trying to keep up with their other security requirements. Version 11.0 or later is required for this. See our documentation for details:
https://campgroundmaster.com/help/gmail-settings.html

Yahoo -- They have recently added new settings that are required for using 3rd-party apps, which must be set through your Yahoo account. See our documentation for details:
https://campgroundmaster.com/help/yahoo-settings.html

Office365 -- They are making it difficult to use 3rd-party applications, but it MIGHT be still possible with some changes in your Office365 settings. See our documentation for details:
https://campgroundmaster.com/help/office365.html

MS Exchange -- They are making it difficult to use 3rd-party applications and will be completely disabling basic SMTP, if they have not already done so.
https://docs.microsoft.com/en-us/exchange/clients-and-mobile-in-exchange-online/authenticated-client-smtp-submission
However, we recently heard that if you didn't make these changes before December 31s, 2022, then it's already too late. It will require changes to the Campground Master software in order to use MS Exchange, similar to the changes we made for GMail. Look for this in a future version of Campground Master.

GoDaddy -- If you use GoDaddy for your web service and E-mail account, they have switched to using Office365 -- see above.

Other E-mail servers -- Most servers are requiring you to use a secure port, usually either 465 (SSL) or 587 (TLS). If you still use port 25, then it may still appear to work but your E-mails may not reach the customer because it will be considered non-secure by the receiving server. So be sure to check with your provider and use the most current settings information. See our documentation for details:
https://campgroundmaster.com/help/smtpsendmailsetup.html

Also note that Campground Master version 9.2 or later is needed for "TLS level 1.2" required by most E-mail servers now.

Q & A

How To Check Out Reservations in Bulk

Q: We have not been using "Check Out" on reservations regularly but would like to do things properly from now on. How can I fix all of the old reservations to be checked out?

A: As of version 11.0, an "Auto-checkout" function was added to check out multiple past reservations at once (version 11.1 fixed some initial issues with it).

To use it, go to the Departures tab, and enter a date range for the Last Night of the reservations you want to check out. Then right-click anywhere in the list, and select "Auto-Checkout All Shown departures (Any dates)"

Of course you can also use the Auto-Checkout functions to just checkout today's or yesterday's reservations, if you prefer to do the check-out's all at once each day rather than individually. Refer to the documentation for details:
https://campgroundmaster.com/help/departures.html

Correcting a payment entered on the wrong Customer

Q. I accidentally entered a credit card payment on the wrong Reservation (or Customer). I don't want to have to refund it and re-enter it -- how can I get it on the correct Reservation?

A. A new function "Move Transaction" was added in version 11 to allow moving existing transactions to any Customer or Reservation record. This can also be used to move charges, etc., not just payments.

Note: Be aware that this can also affect reporting for the dates of the transactions moved!

To access this function, open the Reservation Details (or Customer Details if appropriate) of the transactions you need to move. Click the "Transaction History" button. Locate and highlight the transaction(s) to be moved, and click the "Move to a different Reservation or Customer" button. You will then just need to select the Reservation or Customer for the destination.

More details:
https://campgroundmaster.com/help/transactionhistorydialog.html

Keeping a credit card from being used again

Q: A guest used a temporary credit card for payment that he doesn't want used for future payments -- how can I keep that one card from coming up again?

A: In general, you can clear *all* credit card history for a specific customer (so none of the cards previously used for that customer will be shown again) through Maintenance / Credit Cards / Remove a Customer's credit card information. However if you don't want to clear all previous cards, a new option was added in version 11.2 to allow blocking a single card (or more specifically, a card used in a single payment). It's also reversible if you change your mind.

To use this, go to the Reservation Transactions (or Customer Transactions) where the payment was entered so you can see the transaction. Select the payment in question (click the transaction line so part of it is highlighted), and then there will be a button at the bottom "**Don't Re-Use This Card**". Click that button, and then a confirmation prompt will appear (click Yes).

It does not completely remove the card information, since the information must still be available for Void or Refund transactions, or to re-enable usage. It is simply flagged so it won't be used in the next payment (Campground Master will keep looking back for the next most recently used card). If the payment has already been marked as "Don't Re-use", then the button will allow you to reverse this and "Do Re-use" it for future payments.

Be aware that it only flags ***that*** transaction -- if the same card was also used in other transactions on that Reservation or Customer, or is in the Guarantee info, then it will still be found. You must flag ***all*** transactions (one at a time) that would have the card you want to avoid re-using (or do a transaction with a different card, which will take precedence since it's newer).

Why aren't customers getting the E-mails we send?

Q: When we send an E-mail to ourselves or do the Test, we get it. But when we send an E-mail to a customer, it shows that it was sent but they don't receive it. How can we fix that?

A: Unfortunately this is an all-too-common occurrence these days with hyper-active spam filtering, but it could also be that their service provider is blocking them because they see something suspicious about the E-mail (e.g. your provider's IP address is on a black-list, or other issues as mentioned below). You may want to contact your SMTP provider (web host) to see if they have any suggestions.

There's nothing specific about Campground Master that would cause this, any more than there would be with another E-mail program -- however it could be due to the SMTP settings you're using (see below). There isn't anything we can do to diagnose this kind of issue, since the E-mails are going out successfully. It's up to the recipient's E-mail service to decide whether it's spam or not, and all you can do is try to minimize the red flags.

Some suggestions:

One common thing that makes E-mails look suspicious is if you have a domain/E-mail mismatch or you're not using a ***secure*** port with SSL or TLS. Make sure you're not using port 25, which is not secure and your SMTP server may reject outgoing E-mails sent through that port. (Contact your provider for a secure port). Also make sure that either "Use SSL" or "Use TLS" is selected, depending on which port you use (again, contact your provider if you're not sure).

Make sure your "reply to" address matches the domain you're sending it through (the host name/address in SMTP setup). For instance if you're using a GMail SMTP server, you Reply-to must be your GMail address. If using an SMTP server for your internet provider (e.g. Comcast), then you must have a reply-to with the E-mail from your provider, e.g. something@comcast.net. If using a Reply-to address with your own domain name, you must use the SMTP server specified by the web host that is hosting that domain name.

Also make sure that if the option is selected "Use the appropriate Park's E-mail", then you need to check the E-mail address in Maintenance / Park Setup / Parks to make sure it's what you want (we recommend NEVER selecting that option unless you have multiple Parks set up needing to use different business E-mail addresses).

If you're using your own domain name and the corresponding SMTP server for the domain, contact your web/domain host about setting up SPF and DKIM records. This helps verify your E-mail as legitimate. You can search Google for more information.

It could also be that there is something suspicious-looking in the E-mail text, such as a link to non-secure web site or wording that sounds like a solicitation -- but that should only affect a few recipient servers, and usually results in a bounce response from the server rather than just disappearing.

Sending batch E-mails (or sending a lot of similar E-mails in a short period) can also cause E-mail providers to start blocking you as suspicious activity.

That's all we can suggest at this point. There isn't any sure-fire way to prevent this (or if there is, we would like to know about it too!)

See here for more details about settings:
https://campgroundmaster.com/help/smtpsendmailsetup.html

Refund getting "Exceeds Sales Cap" error

Q: I'm trying to refund a credit card payment but when processing it gets an error like "Cannot Exceed Sales Cap". How do I fix that?

A: All credit card Refunds must be processed with reference to a specific processed Payment transaction, and the refund cannot be larger than the payment (or possibly some maximum "cap" determined by your payment processor) -- this is to comply with new credit card fraud prevention rules requiring the original transaction reference for refunds. You can't do "blind" refunds to a credit card any more.

By default, this is the most recent payment (the lowest in the transaction list). As a result, if the total refunds done using that Payment are larger than the amount of that payment, you will get an error similar to "Exceeds sales cap". Therefore you may need to select a payment other than the most recent payment to reference for the refund. It may also be necessary to do the refund in multiple parts not exceeding the amount of each payment, if no single payment is large enough (or has a not-yet-refunded balance large enough) for the needed refund.

So if you're getting this error you likely need to select a different payment than the most recent one. To do that:

1. Click on the payment transaction line to select (e.g. on the word "Payment" or "Deposit") in the Type column of the transaction you are trying to refund -- do NOT click on the "Payment" or "Deposit" button.

2. You will see the word you clicked on highlighted, usually in blue. If not, then you didn't click in the right place.

3. Click the **Refund** button to open the Refund dialog, and enter the amount to be refunded from that payment.

If some of the selected payment has been previously refunded, then the amount available to refund from that particular payment will be reduced accordingly. For instance if you had a payment of $100 and already refunded $60 from it, then you can only refund the remaining $40 from it. Any additional amount would need to be refunded from a different payment -- repeat the process as needed, selecting each payment to take some of the refund from.

Note: *This requires version "10.0 rev.g" or later, otherwise it will always use the last credit card payment for reference, or possibly not use any reference at all.*

Note that if the credit card has expired, then it cannot be used and may not appear as the card being refunded. Likewise, if the customer's credit card from the original payment is no longer active, or if you have changed credit card processing services since the payment was done, then the refund transaction will fail and you will need to refund the customer in some other way.

Receipts not showing the amount or correct date

Q: Our receipts and credit card slips on the 3" printer aren't showing the dollar amounts (and/or not showing the correct transaction time).

A: This is usually due to the printer settings not being correct for 3" paper -- the amount is being "printed" but is simply too far over to the right to see, and the time you're seeing is probably in the credit card details (not the receipt time-stamp), which is the UTC time for credit card auditing purposes, not the local time.

1. You need to set the correct paper size for the 3" printer. If it's set for normal letter size paper, it will space things accordingly -- then everything to the right of 3" is getting chopped off. Fix this through File / Printer Setup / Receipt Printer (3" paper) - Using a Windows Driver. Select the correct paper size for 3" wide paper, which is typically something like 78mm wide.
https://campgroundmaster.com/help/receiptprinterusbdriverset.html

2. Another way to fix it is to select the "Fixed-Pitch" version of the credit card slip format, so it prints that format instead. See File / Printing Options / Credit Cards to select this receipt format by default. Then you will get a better version of the slip and the paper width settings won't matter.
https://campgroundmaster.com/help/creditcardsettings.html

Retrieving Online Reservations locks up

Q: When I use Retrieve Online Reservations to download E-mailed reservations, it locks up. How can I fix that?

A: It can be locking up due to trying to reprocess too many previously downloaded requests, and/or too many E-mails still in your E-mail server. Follow the steps below depending on which is your case:

If it's locking up only when you click "Retrieve Online Requests", or if you just don't want to wait for so many E-mails to download, then you can tell it to delete downloaded E-mails.

1. Go to Maintenance / Online Reservations / Other Online Interfaces / Connections & Options.

2. Click on the E-mail Requests tab, and check the box "Delete messages from server immediately after retrieving them".

The next time you retrieve requests it will still download them all, but then it will delete the messages from the server and after that will only have new messages to download. Keep in mind that this can be dangerous to leave it this way, since if something happens after you retrieve the E-mails and you don't get to save the reservation, then that information could be gone.

If it's locking up immediately, before you get to click "Retrieve Online Requests" (or if you just want to get rid of all of the old processed E-mails in the list)...

1. Go to Maintenance / Online Reservations / Other Online Interfaces / Connections & Options.

2. Click on the E-mail Requests tab, and check the box "Ask to re-import previously downloaded requests". Note that version 11.1 is required for this option.

3. Go to Reservations / Retrieve Online Reservations. It will ask if you want to re-import -- answer "No" so it won't lock up processing them.

4. If it's not showing "E-mail" as the Source, select that as usual.

5. Click the "Delete all Downloaded Requests" button to delete the temporary download file containing past E-mails.

Once that is done it should resolve any lock-up issues -- you can go back to the Maintenance settings and disable that warning if you prefer, but be sure to use the "Delete all Downloaded Requests" function periodically to keep it cleaned up (and also follow the steps above to delete the E-mails from the server occasionally if needed).

Tips & Techniques

Color-coding Reservations for special fields

DISCLAIMER: *This article involves Advanced Customizations, which can be technically challenging to get working and is* ***not*** *part of standard support. This is programming and must be done precisely or the results can be unpredictable. This information is provided as a service for those who have the technical skills to work through it -- we cannot help you solve any issues with getting it working. For more information about Advanced Customizations, see the full documentation:*
https://campgroundmaster.com/help/overview32.html

A previous newsletter explained a simple way to add a Color Scheme to color-code new Reservation Types using the "Quick-Add" feature:
https://campgroundmaster.com/help/color-codingreservationtypes.html

However, you may want to color-code reservations based on some field other than the Reservation Type. While you could just add a Color Rule that checks the field, this can lead to problems (e.g. it would always be that custom color even if it's checked out, etc). The rules should still be checking the status of the reservation so it must have a separate rule for each status that should be a special color.

Here's the basic information using the Quick-Add function to get the basic rules inserted, but modifying them for a different field (please refer to the previous article linked above and understand that method before proceeding). ***Keep in mind that this is a relatively complicated customization and should not be attempted if you're not familiar with the functions mentioned or have not read the Advanced Customizations documentation. Support will not be able to help you get this working.***

1. Go to Maintenance / Advanced Customizations / Color Schemes.

2. If you already have a Color Scheme you're using for Reservations, select that and Edit it to add more rules. Otherwise click "Add scheme definition", and give it a name like "Reservations override". Note that only one Color Scheme can be used to override the normal reservations colors, so if you have multiple types, etc. then the rules for all of them need to be defined in this one scheme.

3. Select the Default scheme "Reservations".

4. Click "Quick-add Resv Type", and select an appropriate Reservation Type from the list that appears (which also correlates to reservations using the special field you're interested in). A list of Rules will be automatically added with the appropriate expressions programmed in them. The colors assigned at this point will be the same as the Base type (e.g. Normal or Monthly).

5. If you have more than one Reservation Type that you want to color-code based on the special field, repeat step 4 for each one (they must all be in the same Color Scheme definition). However if you don't need the color for your special field to be different for each reservation type, then you don't need to add each type (see below) -- but you DO need to add at least one type of each BASE type that will be affected (e.g. Normal, Monthly, Group, and Free Stay) because they use different sets of ColorStatusResv() values -- you just don't have to create rules for each type that's the same BASE type.

6. So far the rules are checking the reservation types, but you need to edit the rules to add your special field check. You will see a series of rules that look something like:

```
ColorStatusResv(Resv(),ThisDate(),ThisPeriod()) = 28 AND Resv:Resv_Type = "Normal"
```

Double-click on each Rule (line in the table) to Edit the Rule

- The first part, before the "AND", must not be changed.

- If (and ***only*** if) you don't care about the specific Resv Type for the color (all Types of the same base type will be the same color if your special field condition is met), then you can remove everything after the AND. Otherwise, add another AND (make sure you have spaces around the word AND).

- Now Add a condition expression for your special field. The format depends on the field type -- you will need to understand Expressions and conditions (refer to the Advanced Customization documentation for details). Here are a few examples:

If it's a text field or list, like Discount Used:
```
Resv:Resv_Discount_Used = "Military"
```

If it's an Attribute field, like 50A:
```
Resv:Attrib_50A = "Must Have"
```

If it's a Boolean field, e.g. one you added yourself:
```
Resv:Resv_User_WiFi = .T.
```

So for instance the resulting rule will look like:

```
ColorStatusResv(Resv(),ThisDate(),ThisPeriod()) = 28 AND Resv:Resv_Type =
"Normal" AND Resv:Resv_User_WiFi = .T.
```

...or if you didn't need a specific Resv Type, you can remove that part:

```
ColorStatusResv(Resv(),ThisDate(),ThisPeriod()) = 28 AND Resv:Resv_User_WiFi =
.T.
```

Note: *Ignore the "28" value in these examples! This will be different for each rule and corresponds to the specific reservation status for that color -- do not change it!*

Repeat for every Rule that was added.

7. Now you just need to edit the colors -- double-click on each Rule (line in the table) to Edit Rule, and then use the Change Text Color and/or Change Background Color accordingly.

8. **IMPORTANT** -- Now once the scheme is complete and you Save it, there's one more thing you need to do -- make this scheme the default for reservations. Go to Maintenance / Advanced Customizations / Select Global Color Schemes, and select the scheme you just created in the drop-down list after "Override reservation names with color scheme:".

Now your new colors should be used on the Rack and other tab views, wherever a reservation name is normally colored. The Color Key will also show your new definitions along with the default ones, in case the operators need a reference. You can also edit the new colors directly from the Color Key.

Handling credit card chargebacks

Campground Master doesn't have a specific function for handling the situation when a credit card payment is "charged back". To record the charge-back from the credit card company (deducting the payment from the customer's account), here are 3 possible options:

You will need to have the appropriate level of operator access to delete a payment or enter a negative payment amount, at least Manager or possibly Administrator.

1. If don't care about reporting or date-correctness, you can simply Delete the original payment transaction.

2. If you want it date-correct but don't need it to specifically come out of your "Payments" reports (or credit card account for exporting to QuickBooks), you can just enter a "Charge" transaction for the charge-back amount (perhaps using a new Transaction Category like "Chargebacks")

3. For the most "correctness" in reporting, e.g. if you use QuickBooks or need things to come out of the correct accounts in reports, you can enter it as a "Payment" transaction under the same payment method (e.g. Visa), but with a negative amount (e.g. enter "-100" in the Amount to pay for a $100 charge-back). You may also want to change the Description of the payment, e.g. add a "chargeback" note to it.

Note that if you are processing credit cards through Campground Master, you must disable credit card processing first (see Maintenance Credit Cards / Processing), so you can Save that payment without processing (and don't forget to re-enable processing afterwards).

Also note that this will be included on your daily receipts report, so be sure to make a note of it or print out a fake credit card slip to remind you that it's not going to match up with your daily settlement.

Excluding customers with an E-mail address from lists (Mailing labels, etc)

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When printing mailing labels or envelopes, it makes sense to exclude those who have an E-mail address if you're using E-mail when possible and only mailing hard copies if necessary.

You can use an expression in the Filter that will only include those without the '@' character in the E-mail address field, which effectively excludes any with an E-mail address.

For instance if you're in Reports / Customer Mailing labels....

Click on Reservation Filtering..., then the "Advanced Condition Expression..." button, and enter this expression exactly:

```
Find(Cust:Cust_Email,"@") = 0
```

Note that this will be combined with any other reservation filtering selected.

Click Save / OK... and make sure "Use reservations, with optional filtering" is selected (this won't work for customers without reservations).

Now the list should only include people without any E-mail address.

Similarly, to do the filtering when printing reservation receipts.... once you get to Print Reservation Receipts (either through Reports or from right-clicking on a tab view, Print or E-mail for All shown, etc..)... then click "Filtering..." and enter an Advanced Condition Expression as shown above.

Filtering for Attributes on Tab Views

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As of version 11.1, the Site Filter has an Advanced Condition option that can be used. One example of using this is to filter your Tab Views to only show sites with certain Attributes.

For instance, if you want to only see sites with 50 Amps in the On Site tab:

In the selection list at the top (which normally shows "All Site Types", or possibly "Default"), select the "Advanced..." option (2nd from the bottom).

Click the "Advanced Condition Expression" button in the Site Filter dialog.

Enter the following line exactly as shown (copy/paste works best):

```
Site:Attrib_50A = .T.
```

Note that there must be spaces around the = sign (and nowhere else).

Click Save, then OK. Now it will only show the sites with 50A set. Of course you can use any other field / conditions as long as it's only Site fields (you can't filter which Reservations are shown this way).

You can also use this function in the Default filter so it's part of the default site list.

Fixing the Notice text overlapping transactions on receipts

There are a few different factors in the notice message overlapping transactions. Look into each one to decide which solution is best for your situation.

1. The starting position of your notice (inches above the bottom), in the Notices... settings . If possible, make that smaller.
https://campgroundmaster.com/help/noticemessage.html

2. The number of transactions printed on the receipt --- you can use a "Print only some..." option when printing (instead of "Print Reservation Receipt (ALL)") to avoid printing the whole history.
https://campgroundmaster.com/help/printingreceipts.html

This can also be set as the default if you're auto-printing the receipts.
https://campgroundmaster.com/help/transactionsoptions.html

3. The number of transactions per page, as defined in the Forms Setup ("Trans Rows/page").
https://campgroundmaster.com/help/editingforms.html

Reporting Transactions made last year for this year's Reservations

It's fairly common to need to list the transactions for future reservations that were entered in the past, e.g. charges entered last season for this season's reservations. It's possible to do this using the filtering function on the Transactions tab view. This also works for any date ranges of reservations and transactions -- for instance if you need transactions made from January 2020 to June 2021 for reservations staying in July 2021. Any combination can be done.

> By the way, if you're simply wanting the more common "Deposits made for all future reservations", then that's easiest done with the **Arrivals** tab view -- just enter the appropriate date range (e.g. from today to some future date), then click on the "Options" button and select the "Deposits" column to show deposits made.

Here is an example for getting a detail list of prior transactions for reservations starting after a particular date:

1. Go to the "Transactions" Tab View (*not* the Transactions menu item).

2. Click the "Detail Options" button, then "Reset the view to details / all transactions", and "Save".

3. Click the "More Filters" button, select the transaction types needed (e.g. Taxes, Deposits, etc.) and any other preferences. Don't close it yet.

4, Click the "Sites/Reservations" button, select the box for "Filter by date", select "Start Date", and enter the desired From and To *Reservation* date range (e.g. this year, in which case the To date will be in the future). Click OK and OK again to close the filters.

5. Now just set the main "From" and "To" range at the top of the report for the *Transaction* dates needed (e.g. last year).

If your want it in summary form, you can click "Summary Options" and select Monthly. However, be careful not to select any of the Quick-Reports. That will reset the filter and lose all of the settings made above.

Getting the "Apply changes from logs" option back

Prior to version 11.3, if Campground Master noticed changes in the log files that are not in the database (due to restoring an older database or an improper shut-down), it would show a prompt "Changes are present in the logs that are not in the database.... Apply changes?" Since this warning was sometimes ignored or incorrectly answered "No", causing in data loss, version 11.3 was changed to skip the prompt and always apply the changes automatically instead of asking. This is what you want it to do in most cases (after all, why would you wan to "lose" changes?). We receive a lot of calls from customers saying that some data was lost, and it's almost always because they did not answer this prompt correctly.

However, there are some cases where you might want to keep it from applying the missing changes:

- Some disastrous change was made that you want to undo by restoring from a backup.

- Something is corrupt in the log files or other situation where it locks up the system when trying to apply changes.

Therefore there are still a couple ways to get the original prompt back so you can answer "No" if needed:

1. Close Campground Master if it's open, then restart it (e.g. from the desktop icon) while holding the **Shift** key down. Make sure you press the Shift key before clicking the icon, and hold it down until Campground Master is fully started (a prompt appears or you see the Rack screen showing that the database is loaded). This is a temporary function -- it will re-enable showing the prompt when appropriate until you close Campground Master again.

2. You can permanently restore the prompt by adding a setting in the Campground Master.ini file (found in the C:\Users\Public\Public Documents\Campground Master\ folder). Add the following line in the [Main] Section:

```
PromptApplyChanges=1
```

If you're not familiar with editing .ini files, please have your computer tech do it.